



others. Rank-and-file staff generally do not receive this current awareness service.

The Information Manager, however, has noticed that some news stories appear to be censored by the Internal Communications team. She does not know whether this is intentional – it may simply be a result of the selection criteria used by the member of the Communications team. The Information Manager recommends that a thorough review of the current awareness service is carried out, and suggests introducing enterprise-wide proprietary electronic news services from which the staff can select their own news. (Full end-user training would be given.)

Please send feedback or comments on this Case Study to the editors of **INFORMATION ETHICS**.

## References

To recommend resources related to this Case, please contact the editors of **INFORMATION ETHICS**.

This Case relates to the following sections of CILIP's Ethical Principles and Code of Professional Practice:

	Primary	Secondary
<b>Principles</b>	7 - 12	4
<b>Code</b>	B3	A3 - B1 - B2 - B7 - B8 - B10 - C2 - C3 - E2

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