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Sector: Government agency

Private public sector personal dilemma

Can an intranet manager justifiably censor information presented on a corporate intranet by reason of being the person responsible for managing intranet content?

Summary: In a small public sector agency the Intranet Manager acted as a conduit for all new information content posted on the corporate intranet. On one occasion she was alarmed to discover that some information she was instructed to put on the intranet seemed to be confidential information relating to her colleagues. She felt torn between her duty as an obedient employee and her duty to her colleagues. She sought the advice of her manager and raised her concern through the organisation's whistleblowing procedure.

NOTE: This Case Study is fictitious. It is informed by experience in the information world, but it does not claim to represent a scenario of actual events or relate to individual people or organisations.

Case Study: The Intranet Manager at this organisation had extensive experience of managing intranets based on several years' work for a large multinational company in the insurance sector. In her new role she was responsible for uploading content provided by other staff, none of whom outside the IT area had any editorial

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